



Registered No. 852771 England

QUALITY POLICY

Based on its knowledge and experience, Griffin-Woodhouse's objective is to "maintain a brand synonymous with high quality, competitively priced products and service that exceeds expectations." This is facilitated by establishing a culture of quality, which is clearly communicated and understood throughout the organisation, and building strong relationships with customers, agents, suppliers and employees.

Customer satisfaction and business flexibility are paramount. We believe this is achieved by conforming to client specifications, offering technical support, delivering on-time, promptly answering customer queries, communicating effectively and responding quickly to any change in business scope.

Griffin-Woodhouse Ltd has established and maintains a QMS in accordance with BS EN ISO 9001:2015 and is committed to supplying products to customer, statutory and regulatory requirements. Regular assessment will be carried out under Management Review, internal audit and external assessment to ensure its continuing suitability, effectiveness, and integrity. Furthermore, the analysis of objective evidence (data) will be used to evaluate performance and continual improvement.

Signed for and on behalf of Griffin-Woodhouse Limited

Unsigned electronic copy

David A Timmington
Chairman & Managing Director